

Privacy Policy

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We are committed to protecting client privacy. We will only use the information that we collect about you lawfully (in accordance with the Data Protection Act 1998 and the General Data Protection Regulations 2018).

We collect information about clients, for two reasons: firstly, to process your order and second, to provide you with the best possible service. The type of information we will collect about you as a Practically Green Ltd client includes:

- name
- address
- phone number
- e-mail address
- credit/debit card or bank account details

As a Practically Green Ltd client, you will receive invoices and emails regarding your account.

We will never collect sensitive information about you without your explicit consent.

The information we hold will be accurate and up to date. You can check the information that we hold about you by e-mailing us. If you find any inaccuracies we will delete or correct it promptly.

The personal information which we hold will be held securely in accordance with the law. If you have any questions or comments about privacy, you should contact us.

Data Protection

In accordance with the Data Protection Act (2018) and UK General Data Protection Regulation (GDPR, 2018, updated to UK GDPR, 2019), Practically Green Ltd will use data fairly and responsibly. Practically Green Ltd will not monitor, edit or disclose the contents of any private communications transmitted via the servers, unless required to do so by law, to protect the rights and/or property of the business or to protect the personal safety of any of our clients or the public. Practically Green Ltd also complies with the Information Commissioner's Office (ICO) that under the GDPR legislation, individuals have rights of access to their data, without hindrance and the right to withdraw consent. Further details on our processing of data are available on request.